STUDENT SATISFACTION SURVEY REPORT- 2019-2020B Ed & M Ed Batch

This report is based on the data collected from the students of GCTE belongs to both B Ed and M Ed departments in the year 2019-2020batch. The present report gives the detailed description of student satisfaction survey among students studying in GCTE. The data obtained for each question were tabulated in the following tables

1. Syllabus covered during the academic year

The data pertaining to this item has been presented in table 1

Table 1. Percentage wise analysis of item 1

Category	N	Below 30%	30-54%	55-69%	70-84%	85-100
B Ed	45	0	0	0	15	85
M Ed	25	0	0	5	15	85

From this table it is clear that 85 percentages of the students agree that 85 to 100 % of the syllabus covered in the academic year 2019-2020.

2. Teacher preparation for the classes

Table: percentagewise analysis of item 2

Category	N	Won't teach at all	indifferently	poorly	satisfactorily	thoroughly
B Ed	45	nil	nil	nil	40	60
M Ed	25	nil	nil	nil	40	60

From this table it is clear that 60 percentages of the students agree that teacher preparation for the classes is thoroughly in the academic year 2019-2020. 40% of the students agree that teachers satisfactorily prepared for the classes.

3. Communication ability

Table: percentagewise analysis of item 3

Category	N	Very poor	Generally	Just	Sometimes	Always
		communication	ineffective	satisfactorily	effective	effective
B Ed	45	nil	nil	nil	25	75
M Ed	25	nil	nil	nil	25	75

From this table it is clear that 75 percentages of the students agree that teacher's communication with the students and interaction between the classes is always effective in the academic year 2019-2020. 25% of the students agree that teacher's communication is effective sometimes.

4. Teacher's approach to teaching

Table: percentagewise analysis of item 4

Category	N	Excellent	Very good	good	fair	poor
B Ed	45	75	25	nil	nil	nil
M Ed	25	75	25	nil	nil	nil

From this table it is clear that 75% of teachers of GCTE approach the teaching in excellent manner. 25 % of the teachers approach their teaching in very good

5. Fairness of the internal evaluation process

Table: percentagewise analysis of item 5

Category	N	Always	sometimes fair	Sometimes un fair	Always unfair	Unfair
		fair				
B Ed	45	75	25	nil	nil	nil
M Ed	25	80	20	nil	nil	nil

From this table it is clear that 75 to 80 % students agrees that internal evaluation done by the teachers during the academic year is fair in all aspects of test.20 to 25 % of the students agree that the test may fair at occasionally which may be due to various external and internal factors.

6. Discussion of assignment performance

Table: percentagewise analysis of item 6

Category	N	Every time	usually	occasionally	rarely	never
B Ed	45	90	10	nil	nil	nil
M Ed	25	80	20	nil	nil	nil

On this item most of the students in both departments agrees that teachers discuss their assignment performances after evaluation. Only 10% from Bed and 20 % from MEd students reveal that teachers usually check their assignment and discuss with them.

7. College initiative programmes

Table: percentagewise analysis of item 7

Category	N	regularly	often	sometimes	rarely	never
B Ed	45	90	10	nil	nil	nil
M Ed	25	90	10	nil	nil	nil

On this item 90 % of the students in both department agrees that college take initiatives for field visit, student exchange programme and internship in both first and second phase regularly in both online and offline mode. 10% of the students say that college take these initiatives regularly.

8. Teaching and mentoring process

Table: percentagewise analysis of item 8

Category	N	significantly	Very well	moderately	marginally	Not at all
B Ed	45	80	10	10	nil	nil
M Ed	25	75	25	nil	nil	nil

On this item 75 to 80% of the students agree that teaching and mentoring in this college significantly facilitates student's cognitive, emotional and social growth. Only 10% from BEd and 20 % from MEd students agree that college teaching and mentoring helps very well and 10 % of the B Ed students agree moderately that college facilitates students social, emotional and cognitive developments

9. Multiple opportunities for students

Table: percentagewise analysis of item 9

Category	N	Strongly disagree	disagree	neutral	agree	Strongly agree
B Ed	45	nil	nil	nil	20	80
M Ed	25	nil	nil	nil	10	90

On this item 80% of BEd students and 90% of MEd students strongly agree that college provides multiple opportunities for students to learn by conducting various programmes by college as well as other organisations in both online and offline mode. Only 20% of BEdand 10% of MEdagrees the same. Itindicates all students are sure about this item that college provides several opportunities for student's growth.

10. Teachers involvement in overall development of students

Table: percentagewise analysis of item 10

Category	N	Every time	usually	occasionally	rarely	never
B Ed	45	90	10	nil	nil	nil
M Ed	25	90	10	nil	nil	nil

On this item most of the students in both departments agree that teachers clearly give the outcome of course and programmes in the beginning of the course. Teachers give clear explanation about the expected competencies of the students participates in each programme. Only 10 %students claims the option usually which also indicates the same.

11. Teachers follow up on assigned activities

Table: percentagewise analysis of item 11

Category	N	Every time	usually	occasionally	rarely	I don't have a mentor
B Ed	45	75	20	5	nil	nil
M Ed	25	80	20	nil	nil	nil

On this item about 75 -80 % of students belonging to both department agree that teachers made necessary follow up for all the activities assigned in the class. About 20 percentage claims usually. Nobody says that they don't have a mentor which gives a clear idea on the follow up measures of the college.

12. Illustration of concepts

Table: percentagewise analysis of item 12

Category	N	Every time	usually	occasionally	rarely	never
B Ed	45	90	10	nil	nil	nil
M Ed	25	90	10	nil	nil	nil

From this table it is clear that almost all concepts are clearly illustrated by the teachers with appropriate examples and updated applications. Students from both departments agree this point as it indicates the meaningful interaction in the classroom process. All students are agreed positively for this item which means that teachers are capable of explaining all concepts with appropriate examples

13. Encouragement from teachers

Table: percentagewise analysis of item 13

Category	N	Fully	Reasonably	Partially	Slightly	Unable to
B Ed	45	90	10	nil	nil	nil
M Ed	25	90	10	nil	nil	nil

On this item about 90% of students of both departments agree that teachers identified their strengths and gave appropriate challenges every time to enhance your strengths in appropriate manner. About 10 % agree that teachers were identified their strength reasonably.

14. Support from the teachers

Table: percentagewise analysis of item 14

Category	N	Every time	usually	occasionally	rarely	never
B Ed	45	95	5	nil	nil	nil
M Ed	25	90	10	nil	nil	nil

On this item most of the students agree that teachers of GCTE are very helpful and they find the weakness of each student during the classroom interaction activities. Teachers gave more attention to those who need help and thus students get overcome their weakness during the time period. This indicates that teachers are very helpful and helps students to overcome the hindrances in the academic and extracurricular activities of heir students.

15. Continuous monitoring

Table: percentagewise analysis of item 15

Category	N	Strongly disagree	disagree	neutral	agree	Strongly agree
B Ed	45	nil	nil	nil	10	90
M Ed	25	nil	nil	nil	15	85

On this item most of the students agree that teachers were active and made continuous monitoring on the students activity one by one. After the completion teachers ask the students to review their activity, rectify the mistakes and rewrite the idea drawn from each activity whenever it is needed. This continuous reviewing helps the students and teachers to increase the quality of teaching learning process

16. Learning experience

Table: percentagewise analysis of item 16

Category	N	To a great extent	moderate	somewhat	Very little	Not at all
B Ed	45	90	5	5	nil	nil
M Ed	25	90	10	nil	nil	nil

On this item, teachers about 90% of the students agree that teachers use different methods such as experiential learning, participative or collaborative learning and problem solving method as class room interactive methods for content delivery and understanding the concept. A few percentages from Bed students also agree somewhat about this statement which means that almost all contents were explained with appropriate learning methodologies

17. Participation in co curricular activities

Table: percentagewise analysis of item 17

Category	N	Strongly disagree	disagree	neutral	agree	Strongly agree
B Ed	45	nil	nil	nil	20	80
M Ed	25	nil	nil	10	10	80

From this table it is clear that about 80 percentages of students agree that teachers encourage them to participate in co-curricular activities along with their studies. About 10% of students in M Ed department do not respond to this statement and remaining all are agree with the statement which indicate that the full support of teachers in co-curricular activity conduction and participation

18. Soft skill development

Table: percentagewise analysis of item 18

Category	N	To a great extent	moderate	somewhat	Very little	Not at all
B Ed	45	90	10	nil	nil	nil
M Ed	25	90	10	nil	nil	nil

From this it is clear that 90% of students are in favour of the statement that teachers take effort to inculcate soft skills, life skills and employability skills which make the students ready to work after the course.

19. Usage of ICT

Table: percentagewise analysis of item 19

Category	N	Below 30%	30-49%	50-69%	70-89%	Above 90%
B Ed	45	nil	nil	nil	10	90
M Ed	25	nil	nil	nil	10	90

From this it is clear that 90% of students are in favour of the statement that teachers use different ICT enabled tools during the teaching learning process in both offline and online classes. During this pandemic situation online teaching require ICT enabled tools for teaching and evaluation. From this it is clear that usage of ICT enabled tools are commonly used in the classroom by the teachers.

20. Overall Quality of Teaching Learning Process

Table: percentagewise analysis of item 20

Category	N	Strongly disagree	disagree	neutral	agree	Strongly agree
B Ed	45	nil	nil	nil	10	90
M Ed	25	nil	nil	nil	10	90

From this it is clear that 80 to 90% of students are in favour of the statement that the overall quality of teaching learning process of GCTE is very good. Nobody disagree or neutral to this statement which indicate that there is a high quality is maintained in teaching process throughout the academic year

21. Effort of optional teachers

Table: percentagewise analysis of item 21

Category	N	To a great extent	moderate	somewhat	little	Very little
B Ed	45	90	10	nil	nil	nil
M Ed	25	90	10	nil	nil	nil

From this it is clear that 90% of students are in favour of the statement that efforts of optional teachers for effective transaction of curriculum and related works are efficient. There are different optional subjects in both departments. The overall percentage indicates that each of the optional teachers is very effective in transaction of curriculum to

their students. This indicates that there is highly competitive environment in curricular and co curricular activities among the students in various departments during this academic year.

22. Effort of General teachers

Table: percentagewise analysis of item 22

Category	N	To a great extent	moderate	somewhat	little	Very little
B Ed	45	90	10	nil	nil	nil
M Ed	25	90	10	nil	nil	nil

From this it is clear that 90% of students in both departments are in favour of the statement that efforts of general teachers for effective transaction of curriculum and related works are efficient. There are three different general papers in both departments. The overall percentage indicates that each of the general teachers is very effective in transaction of curriculum to their students.

23. Suggestions/observations to improve the teaching – learning experience

Seventy students in GCTE from both B Ed and M Ed departments were participated in this satisfaction survey. The last question of this survey is the suggestion made by students to improve the teaching learning experiences among both departments. The important suggestions were related to the following area includes library time should be increased in the evening. ICT enabled equipments should be maintained properly and off campus debates, discussion should be conducted in all subjects according to priority.

